

USDA Foreign Agricultural Service

# GAIN Report

Global Agricultural Information Network

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**Date:** 9/27/2016

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## India

**Post:** New Delhi

### **FSSAI Invites Comments on E-Commerce Regulatory Standards**

**Report Categories:**

Sanitary/Phytosanitary/Food Safety

Retail Foods

Food and Agricultural Import Regulations and Standards - Narrative

Exporter Guide

Food Service - Hotel Restaurant Institutional

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**Report Highlights:**

On September 20, 2016, the Food Safety and Standard Authority of India's (FSSAI) invited comments on a draft notification pertaining to Food Business Operators (FBO) involved in the e-commerce sector. The draft notification specifies regulatory requirements pertaining to e-commerce FBOs.

## **General Information:**

**DISCLAIMER:** The information contained in this report was retrieved from FSSAI's website <http://www.fssai.gov.in/>. The Office of Agricultural Affairs and/or the U.S. Government make no claim of accuracy or authenticity.

On September 20, 2016, FSSAI published a draft notification for FBOs involved in the e-commerce sector on its website and has invited comments from stakeholders. The draft notification enumerates regulatory requirements pertaining to e-commerce FBOs.

## **Comments can be sent to:**

The Chief Executive Officer  
Food Safety and Standards Authority of India  
3<sup>rd</sup> Floor, Food and Drug Administration Bhawan,  
Kotla Road, New Delhi – 110002  
Email: [ceo@fssai.gov.in](mailto:ceo@fssai.gov.in)

And/or

Director (Regulatory Compliance / Vigilance)  
Food Safety and Standards Authority of India  
3<sup>rd</sup> Floor, Food and Drug Administration Bhawan,  
Kotla Road, New Delhi – 110002  
Email: [bkdubey@fssai.gov.in](mailto:bkdubey@fssai.gov.in)

## **Details of Notification:**

- Date of Publication on FSSAI website: September 20, 2016
- Final date for comments from stakeholders: Not specified by FSSAI
- WTO Notified: Not notified as on September 22, 2016

The draft notification defines the business model of e-commerce FBO and also, specifies regulatory requirements, which include registration and licensing requirements, supply chain compliance requirements, food product listings and information requirements, displaying food products requirements, handling of consumer complains, and responsibility of e-commerce FBOs vis-à-vis recalls. The draft notification also states that all terms, which are not defined in draft notification, shall have the same meaning as defined in [Food Safety and Standards Act, 2006](#).

**Agency in Charge:** Food Safety and Standards Authority of India, Ministry of Health and Family Welfare, GOI.

The full text of the [FSSAI notification](#) described in this report is pasted below and can be accessed on FSSAI's website.